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Ford Customer Service Division

Ford Motor Company  
P.O. Box 1904  
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March, 1999

**To:**  
All Ford and Lincoln-Mercury Dealers

**Subject:**  
Owner Notification Program 97M91 Supplement #2- - Certain 1996-1998 Crown Victoria Taxi, Town Car Limo Prep & Livery Package, 1996-1997 Thunderbird, Cougar and Mustang Vehicles Equipped With 4.6L SOHC Engines- Intake Manifold Additional Coverage

**REFERENCE**

Owner Notification Program 97M91, Dated January, 1998  
Owner Notification Program 97M91-S1, Dated May, 1998

**OASIS**

- YES

**OWNER LIST**

- YES

**PARTS RETURN**

Yes, Return Removed Intake Manifold Assembly (Read Your Overnight Messages for Instructions)

**PROGRAM TERMS**

- 7 Years from Warranty Start Date, Regardless of Mileage

The purpose of this bulletin is to advise you that additional affected vehicles have been authorized for Owner Notification Program 97M91. The build date range has been extended for certain Crown Victoria Taxi and Mustang vehicles. In addition, certain Lincoln Town Car Limo Prep and Livery Package vehicles have been added to the Owner Notification Program.

**NOTE:**

Owner Notification Program 97M91 is being republished in its entirety. 97M91 Supplement #2 supersedes 97M91 and 97M91 Supplement #1. Please discard all previous copies and replace with this supplement.

**AFFECTED VEHICLES**

Certain 1996, 1997 and 1998 Crown Victoria Taxi vehicles with 4.6L SOHC engines built at the St. Thomas Assembly Plant from August 8, 1995 through November 22, 1997.

Certain 1996, 1997 and 1998 Town Car Limo Prep and Livery Package vehicles with 4.6L SOHC engines

built at the Wixom Assembly Plant from Job #1, 1996 through November 22, 1997.

Certain 1996 and 1997 Thunderbird and Cougar vehicles with 4.6L SOHC engines built at the Lorain Assembly Plant from July 31, 1995 through June 24, 1997.

Certain 1996 and 1997 Mustang vehicles with 4.6L SOHC engines built at the Dearborn Assembly Plant from August 1, 1995 through June 24, 1997.

## **REASON FOR THIS PROGRAM**

Fatigue cracks may develop in some of the composite intake manifolds used on the 4.6L SOHC engines installed in the affected cars. This condition may result in engine coolant leakage which, if not detected or ignored, will cause engine overheating. Complete loss of coolant may result in engine damage or engine failure.

## **SERVICE ACTION**

Owners of the affected cars are notified that additional coverage for this specific condition is being provided for 7 years from the vehicle's warranty start date (no mileage limitation) and is automatically transferred to subsequent owners.

## **REFUNDS**

Ford will refund for owner-paid repairs directly caused by this condition which were made before the date of the Owner Letter (or after the date of the Owner Letter if an emergency repair was made away from the servicing dealer).

## **QUESTIONS?**

Claims Information 1-800-423-8851

Other Recall Questions 1-800-325-5621

## **Attachments**

- 2 Attachment I**
  - Administrative Information
  - Refund Codes
- 2 Attachment II**
  - Labor Allowances
  - Parts Ordering Information
- 2 Attachment III**
  - Technical Information

Sincerely,



A. R. O'Neill  
Director  
Vehicle Service and Programs

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