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**Tire - Tire Company Telephone Numbers For Customer Assistance**

**Article No.  
98-5-2**

**FORD:**

1984-86 LTD  
1984-88 EXP  
1984-94 TEMPO  
1984-97 THUNDERBIRD  
1984-98 CROWN VICTORIA, ESCORT, MUSTANG  
1986-98 TAURUS  
1988-93 FESTIVA  
1989-97 PROBE  
1994-97 ASPIRE  
1995-98 CONTOUR

**LINCOLN-MERCURY:**

1984-86 MARQUIS  
1984-87 LN7, LYNX  
1984-92 MARK VII  
1984-94 TOPAZ  
1984-97 COUGAR  
1984-98 CONTINENTAL, GRAND MARQUIS, TOWN CAR  
1986-98 SABLE  
1987-89 TRACER  
1991-94 CAPRI  
1991-98 TRACER  
1993-98 MARK VIII  
1995-98 MYSTIQUE

**LIGHT TRUCK:**

1984-90 BRONCO II  
1984-96 BRONCO  
1984-97 F SUPER DUTY, F-250 HD, F-350  
1984-98 ECONOLINE, F-150, F-250 LD, RANGER  
1986-97 AEROSTAR  
1991-98 EXPLORER  
1993-98 VILLAGER  
1995-98 WINDSTAR  
1997-98 EXPEDITION, MOUNTAINEER  
1998 NAVIGATOR  
1999 SUPER DUTY F SERIES

**MEDIUM/HEAVY TRUCK:**

1984-91 C SERIES, CL-CLT-9000 SERIES  
1984-97 L SERIES  
1984-98 F & B SERIES  
1986-97 CARGO SERIES  
1996-98 AEROMAX, LOUISVILLE

This TSB article is being republished in its entirety to update vehicle models and years.

**ISSUE:**

All of Ford Motor Company tire suppliers provide warranty service and customer assistance through their home offices and Dealer Network. When appropriate, the tire manufacturer's home office should be contacted by the dealership to provide assistance in resolving the customer's concern.

**ACTION:**

Refer to the following Tire Service Telephone Numbers Charts for tire warranty service information.

UNITED STATES TIRE SERVICE TELEPHONE NUMBERS	
Tire Manufacturer	Telephone Number
Firestone	1-800-356-4644
Bridgestone	1-800-847-3272
Michelin	1-800-847-3435 (Continental U.S.) 1-907-276-2617 (Alaska) 1-808-671-5457 (Hawaii)
Goodyear	1-888-637-3784
General	1-800-847-3349 1-800-U-TAURUS (For Taurus Only)
Continental	1-800-338-6186
Yokohama	1-800-722-9888

CANADIAN TIRE SERVICE TELEPHONE NUMBERS	
Tire Manufacturer	Telephone Number
Firestone	1-800-267-1318
Bridgestone	1-800-267-1318
Michelin	1-800-565-7638 (Province of Quebec) 1-514-636-1940 (Montreal Local) 1-800-461-8473 (Other Provinces)
Goodyear	1-800-461-4357
Continental	1-800-461-4357
Yokohama	1-800-663-8464 (Western Region) 1-800-387-4924 (Central Region) 1-800-361-9444 (Eastern Region)

**OTHER APPLICABLE ARTICLES:** NONE

**SUPERSEDES:** 98-2-1

**WARRANTY STATUS:** INFORMATION ONLY

**OASIS CODES:** 306000

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